

## Complaint Protocol:

(Complete the form and send it back solely in case you wish to file a complaint within legal period. The form must be printed, signed, and sent scanned to the below e-mail address, potentially insert it in the delivery with returned goods).

### Addressee

Internet shop: *www.HiSModel.com*  
Company: *Radimír Beseda*  
With the registered office at: *B. Nikodéma 4476/15, 708 00 Ostrava, Czech Republic*  
CRN / Tax ID: **04581954 / CZ6207291640**  
Email address: **message@hismodel.com**  
Telephone number: 00420 736 643 287

### Sender – The customer filing the complaint

**I declare I herewith withdraw from the contract on the purchase of goods and the provision of the services:**

Number of tax record on the purchase of goods:

Date of goods/ services order:

Date of goods/ services reception:

Name and surname of the consumer:

Address of the consumer:

E-mail:

Telephone:

**The list of goods and services with required complaints:**

**Catalogue Number:**

**Product:**

**Recommended annex:** Photography of goods with complaint defect

**Description of failure:**

In \_\_\_\_\_ On \_\_\_\_\_

(signature)

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**Name and surname of the consumer**